



This is to certify

**James Allen Anderson**

Has achieved

**ITIL® Foundation Certificate in  
IT Service Management**

**Effective from: 16 Apr 2025**

**Renew by: 17 Apr 2028**

**Certificate Number  
GR671765463JA**

**Candidate Number  
9980067748542439**

A handwritten signature in black ink, appearing to read 'Byron Nicolaides'.

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**Byron Nicolaides**  
Founder and CEO, PeopleCert

**Printed on : 22 April 2025**